

censhare Client installation on macOS High Sierra_SysAdmin

On macOS High Sierra 10.13, users have more control of the loading of third-party system extensions like the kernel extension (KEXT) for use of the Virtual Filesystem (VFS). As of that, the censhare Installer (Client and Render Client) has been adapted for macOS High Sierra 10.13. Learn how to work with the older and the adapted version of the censhare Installer.

Introduction

If the censhare Client is installed for the first time on macOS High Sierra, it requires user approval before loading the VFS kernel extension. Approval is automatically granted to the VFS kernel extension if the censhare Client was already present when upgrading to macOS High Sierra.

Installation process

The installation process is enhanced by using censhare Installers starting with release versions **2017.4.0**, **2017.3.4**, **2017.2.7**, **2017.1.7** and **5.8.14**.

Installation process using older censhare installers

If you're installing the censhare Client the first time on macOS High Sierra, you will receive a notification prompting that a system extension signed by "censhare AG" was blocked. As a consequence of this, the installation process for older clients might fail.

In this case please go to "System Preferences" and open the "Security & Privacy" pane. On tab "General" you will see a message that the "System software from developer "censhare AG" was blocked from loading". Please press the button "Allow" and restart the installation process again.

Once you have installed the censhare Client successfully, you will never be asked again to allow loading system extensions from developer "censhare AG". This is even true if you install a newer version of the censhare Client.

Please note: The approval user interface is only present in the "Security & Privacy" preferences pane for 30 minutes after the alert. It will not be displayed again until you restart your system or run the installer again. However, the notification during the installation process is only displayed once.

Installation process using new client installers

Starting with release versions **2017.4.0**, **2017.3.4**, **2017.2.7**, **2017.1.6** and **5.8.14** the installation process won't fail anymore.

Instead, the installer prompts a message with detailed information about why the approval of the system extension is required and how to approve it. Besides that the "System Preferences - Security & Privacy" pane will appear immediately after confirming the dialog, giving you the opportunity to approve loading the system extension of developer "censhare AG" immediately.

Why is it required to approve?

The system extension, also called kernel extension is automatically loaded every time if you reboot your Mac and it is responsible to ensure that applications like Adobe InDesign can communicate with the censhare Client by using the VFS.

What happens if I do not approve?

If you do not allow loading the system extension of developer "censhare AG", you will not be able to use the Virtual Filesystem on your Mac. That means the support for placing assets in Adobe InDesign will be restricted. For instance, you are not able to drag-out assets on your desktop.